



CALNET 3 Category 2 Table of Contents

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2.2.1 Web Conferencing Features

Contractor's Description of Service, include required service description, features and additional features offered by Contractor: Network Based Web Conferencing Services
Geographic Availability: NWN Corporation will provide these services Statewide
Service Limitations and Restrictions None
Change Charge Applicability: None unless otherwise noted in Column E

2.2.1 Web Conferencing Features

A Line item #	B Feature Name	C Contractor's Product Identifier	D Feature Description	E Feature Restrictions, Limitations and Additional Information	F Non-Recurring Charge per item	G Monthly Recurring Charge/item per unit	H Unit of measure	I Charge per change per item	J Delegation Needed (Yes/No)	K Required or Discretionary
1	Web Conferencing Named Host – per seat	NWN CA-MCINTVoIP	Web Conferencing with the features described in Section 2.2.1.3. Per seat rate for each named host up to a maximum of 15 participants with unlimited number of conferences. A Named Host is a user that purchases a license. Service shall be billed on a month-to-month basis with no term commitment.		N/A	\$10.76	Seat	N/A	No	Discretionary

2.2.1 Web Conferencing Features

A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
2	<i>Meeting Center - A</i>	NWNCA-MCA	Fully Managed Web based Conferencing Service that includes all of the requirements of the Web Conferencing Feature plus provides the ability to integrate multimedia (such as PowerPoint, animation, etc.) and floating panels (a full screen view for audience with a secondary screen for the host to manage the presentation) into presentations. In addition, "Meeting Center A" provides integration with Collaboration products such as Jabber and Telepresence.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$2.05	Seat	\$25.00	No	Discretionary
3	<i>Meeting Center - B</i>	NWNCA-MCB	Fully Managed Web based Conferencing Service that includes all of the requirements of the Web Conferencing Feature plus allows user to initiate meetings instantly from Microsoft Office, Microsoft Outlook, Lotus Notes, and a variety of instant messaging solutions.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$2.05	Seat	\$25.00	No	Discretionary

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A	B	C	D	E	F	G	H	I	J	K
Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
4	<i>Meeting Center - C</i>	NWNCA-MCC	Fully Managed Web based Conferencing Service that includes all of the requirements of the Web Conferencing Feature plus works with Windows, Mac, Linux, Solaris, and UNIX.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$2.05	Seat	\$25.00	No	Discretionary
5	<i>Integrated Audio</i>	NWNCA-INTPSTN	Fully Managed Web based Conferencing Service that provides audio only conferencing (includes toll-free and call back service). This solution is provided in addition to the Web Conferencing Feature.			\$0.1640	Minute		No	Discretionary
6	<i>Enterprise Edition WebEx</i>	NWNCA-ENT	Fully Managed Web based Conferencing Service that includes all of the requirements of the Web Conferencing Feature plus provides a comprehensive, flexible All-in-One bundle that combines the advantages of Meeting Center, Event Center, Support Center, and Training Center. Expands participants to 200.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$63.55	Seat	\$25.00	No	Discretionary
7	<i>Messenger (Cloud Jabber)</i>	NWNCA-MJAB	Fully Managed Web based Conferencing Service that provides the ability to communicate using instant messaging, voice, video and desktop collaboration using Jabber. This solution is provided in addition to the Web Conferencing Feature.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$3.08	Seat	\$25.00	No	Discretionary

2.2.1 Web Conferencing Features

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Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
8	<i>Federated WebEx (Integrated AOL)</i>	NWNCA-FW	Fully Managed Web based Conferencing Service that provides the ability to communicate using instant messaging, voice, video and desktop collaboration using AOL. This solution is provided in addition to the Web Conferencing Feature.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$2.05	Seat	\$25.00	No	Discretionary
9	<i>Added Storage of Recordings</i>	NWNCA-STR	Fully Managed Web based Conferencing Service that provides additional Storage to Store WebEx meetings. This solution is provided in addition to the Web Conferencing Feature.	CHANGE CHARGE: Web Conferencing Change Charges applies when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$19.48	Per GB	\$25.00	No	Discretionary
10	<i>Meeting Center Upgrade 15 to 25</i>	NWNCA-MCVOIP15 TO25	Upgrades the Web Conferencing Named Host, (NWNCA-MCINTVoIP) license to 25 participants	CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented.	\$0.00	\$4.10	Named Host	\$25.00	No	Discretionary
11	<i>Event Center 500</i>	NWNCA-EC500	Cisco WebEx Event Center named host to support 500 participants.	CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$439.73	Named Host	\$25.00	No	Discretionary

2.2.1 Web Conferencing Features

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12	<i>Event Center 1000</i>	NWNCA-EC1000	Cisco WebEx Event Center named host to support 1,000 participants.	CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$517.63	Named Host	\$25.00	No	Discretionary
13	<i>Event Center 3000</i>	NWNCA-EC3000	Cisco WebEx Event Center named host to support 3,000 participants	CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented.	\$50.00	\$22,550.00	Named Host	\$25.00	No	Discretionary
14	<i>TF/CB Audio – 500,000</i>	NWNCA-INTPSTN-CB500000	PSTN Toll-Free or callback audio block of 500,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$25,000.00	Block of Minutes	\$25.00	No	Discretionary
15	<i>TF/CB Audio – 50,000</i>	NWNCA-INTPSTN-CB50000	PSTN Toll-Free or callback audio block of 50,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$3,250.00	Block of Minutes	\$25.00	No	Discretionary
16	<i>TF/CB Audio – 10,000</i>	NWNCA-INTPSTN-CB10000	PSTN Toll-Free or callback audio block of 10,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$750.00	Block of Minutes	\$25.00	No	Discretionary
17	<i>TF/CB Audio – 2,500</i>	NWNCA-INTPSTN-CB2500	PSTN Toll-Free or callback audio block of 2,500 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$250.00	Block of Minutes	\$25.00	No	Discretionary

2.2.1 Web Conferencing Features

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Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
18	<i>Toll Audio – 500,000</i>	NWNCA-INTPSTN-TOLL500000	PSTN Toll audio block of 500,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$10,000.00	Block of Minutes	\$25.00	No	Discretionary
19	<i>Toll Audio – 50,000</i>	NWNCA-INTPSTN-TOLL500000	PSTN Toll audio block of 50,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$1,200.00	Block of Minutes	\$25.00	No	Discretionary
20	<i>Toll Audio – 10,000</i>	NWNCA-INTPSTN-TOLL10000	PSTN Toll audio block of 10,000 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$320.01	Block of Minutes	\$25.00	No	Discretionary
21	<i>Toll Audio – 2500</i>	NWNCA-INTPSTN-TOLL2500	PSTN Toll audio block of 2,500 minutes per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$125.00	Block of Minutes	\$25.00	No	Discretionary
22	<i>Toll Audio – 1</i>	NWNCA-INTPSTN-TOLL1	PSTN Toll audio block of 1 minute per month. Minutes are shared across all hosts and participants across a company or organization site.	Additional Info: Requires at least one host license.	\$0.00	\$0.0718	Minute	\$25.00	No	Discretionary
23	<i>NWN Fully Managed Technical Services (Standard Assist for Event Center Implementation)</i>	NWNCA-SA	Standard assistance package for Event Center. Remote assistant provides hourly support of preproduction, postproduction and live event support	Additional Info: Requires an Event License	\$350.00	N/A	Hourly	\$0.00	No	Discretionary
24	<i>Collaboration Meeting Room</i>	NWNCA-CMR	Additive license to allow video feature rich video optimized conference	Additional Info: Requires a Meeting or Enterprise license, excludes Event Center Services	\$50.00	\$92.25	Named User	\$25.00	No	Discretionary

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25	<i>Additional Services</i>	NWNCA-AS	Hourly services for website modifications, single sign-on, AD integration, application integration, or WebEx training.	Additional Info: Requires at least one Meeting Center or Enterprise host license, excludes Event Center services	\$0.00	\$179.38	Hourly	\$0.00	No	Discretionary

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Line item #	Feature Name	Contractor's Product Identifier	Feature Description	Feature Restrictions, Limitations and Additional Information	Non-Recurring Charge per item	Monthly Recurring Charge/item per unit	Unit of measure	Charge per change per item	Delegation Needed (Yes/No)	Required or Discretionary
	<i>WebEx Active Host Services</i>	Several – See Items 26-27 below	Hosted Web Conferencing Services for Enterprise-Wide Deployments as described in Section 2.2.1.3	<p>This service is designed to provide a cost-effective way for organizations that expect broad usage of web conferencing services to enable web conferencing across the entire enterprise, expect the usage to grow over time, and prefer a fixed monthly payment. In this model WebEx Active Host Services require a 1-year term commitment. The initial subscription order quantity (minimum 1-year term commitment) is based on 15 percent of the total employee count (with a minimum order quantity of 75 licenses, seats, or 500 employees); yet all employees then receive access to the web conferencing service. In year two, The service may be renewed annually; at the time of renewal, NWN will conduct an audit to calculate the number of active users averaged over the immediately preceding three-month period (months 9, 10, and 11) to determine the new subscription count order quantity. An employee is considered an active user if it they host one or more meetings per month. The year two subscription renewal order quantity is the average number of monthly active users as calculated in the audit, or the amount of the initial subscription 15 percent of the total employee count, whichever is greater, meaning that if the number of active users falls below 15 percent of the total employee base, the customer still needs to renew for the full 15 percent, and is also subject to the minimum order quantity of 75 seats.</p> <p>In addition, WebEx Active Host Services includes access for all employees receive access to a web-based instant messaging service (Jabber) to facilitate enhanced communication within the organization. Use of the instant messaging service by itself does not count against the active user totals for renewal audit purposes.</p>						
26	<i>Web Conferencing – Active Host</i>	NWNCA-MCAH	Hosted Web Conferencing Service – Organization-Wide	<p>CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented.</p> <p>Service is subject to the conditions described in feature WebEx Active Host Services</p>	\$100.00	\$31.40	Active Host	\$25.00	No	Discretionary

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27	<i>WebEx Enterprise Edition – Active Host</i>	NWNCA-EEAH	Hosted Web Conferencing – Combines Meeting Center, Event Center, Support Center, and Training Center – Organization-Wide	CHANGE CHARGE: Web Conferencing Change Charges apply when a customer requests changes or additions to services after the Web Service has been implemented. Service is subject to the conditions described in feature WebEx Active Host Services	\$100.00	\$41.44	Active Host	\$25.00	No	Discretionary